



AUSTMINE MEMBER PORTAL: LOGIN DETAILS

Austmine has recently implemented a new Membership Portal.

To access your membership profile and book events and webinars, you therefore need to activate your [Online Account](#).

To do this please follow these 4 steps:

1. Go to the [Login Page](#) and click "Forgot Username"

A screenshot of the "Sign In" page. It features a white background with a light grey border. At the top left, the text "Sign In" is displayed in a bold, dark grey font. Below this, there are two input fields: "Username" and "Password", each with a white box and a grey border. Underneath the "Password" field is an orange "Sign In" button with white text. At the bottom of the form, there are three links: "Forgot username?" (circled in red), "Forgot password?", and "Create a new account".

2. Enter your Email Address and click "Submit"

A screenshot of a browser window titled "Email to retrieve user name". The window has a black header bar with a refresh icon, a maximize icon, and a close icon. Below the header, the text "Username request" is displayed in a bold, dark grey font. Underneath, there is a paragraph of text: "Enter the following values to verify your user identity, then click Submit. We will email your username to the email address specified in your user account." Below this text is a single input field labeled "* Email". At the bottom of the form, there are two buttons: an orange "Submit" button and a blue "Cancel" button.

3. Follow the link in the received email and create a new password then click submit. You will be redirected to the Home Page.

Sign In

Please create a new password and click submit. You can then sign in using your new password.

* New password

* Confirm new password

The password must be at least 7 characters long and contain both letters and numbers.

4. Select 'login' at the top of the Home Page and enter your new username and password.

Once logged in, you will be taken to your unique member home page. Here you can also access membership records by selecting My Account in the drop-down menu located under your account name.

If you have any issues during this process please contact membership@austmine.com.au.

Please also make sure to check your junk or spam folders if any email links are not received.

Thank you so much and we do hope you enjoy our new Membership Portal.